

AUSTVET
ENDOSCOPY



Austvet Endoscopy

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TERMS AND CONDITIONS

- Terms:** Domestic Account Customers -
Strictly 14 Days Nett. Payment methods via Visa, MasterCard, Cheque or Bank Wire Transfer.
- All Other Domestic Customers -
Prepaid only via Visa, MasterCard, Cheque (please allow 3 business working days for cheque clearance) or Bank Wire Transfer.
- All International Customers -
Prepaid via Bank Wire Transfer only.
- Shipments:** We can ship anywhere in the world via FedEx or Skynet Worldwide Couriers. Buyer is responsible for all shipping charges. Notification of shortages, breakages or faults must be notified within **3 days of receipt of goods**. Austvet Endoscopy to nominate the method of return.
- Prices:** Prices in effect at time of order or repair will prevail. In the event of unforeseen price rises that Austvet Endoscopy are not able to absorb, you will be contacted and advised of the price increase prior to despatch.
- Returns:** Normal stock items ordered from Austvet Endoscopy may be returned for credit with a copy of the relevant invoice **within 14 days**. Any freight charges incurred on returned items is the responsibility of the sender. All items returned for credit must be in a resaleable condition. Any missing or damaged parts on the returned item will be paid for by the sender.
- Special Items:** Any special items not normally stocked by Austvet Endoscopy but ordered by special request cannot be returned for credit.
- Leasing:** Finance leasing options are available for the purchase of new or refurbished items over \$1,000 (available to Domestic customers only). Please contact Austvet Endoscopy directly for details.
- Warranty:** All new instruments and equipment supplied by Austvet Endoscopy are covered by our 12 month warranty, with the exception of Second Hand Equipment. Second Hand Equipment is covered by a 6 month warranty unless otherwise specified (please note that light source globes are not covered by warranty). All repairs and services performed by Austvet Endoscopy are covered by a 6 month warranty.
All warranties will become null and void in the event that any equipment has been altered, repaired or tampered with by any person or persons not expressly authorised to do so by Austvet Endoscopy.
- Wire Transfer Information:** Please contact Austvet Endoscopy directly for Bank Wire Transfer details.